

Interruptions, disruptions, disasters of all types, faults, errors, discards in network devices, device configuration changes, operational human errors and mismanagement of devices, (“Interruption Factors”) may affect and impact businesses in general or specific business functions, facilities , services, suppliers or certain applications and/or systems. At BisB, we are committed to the best of our knowledge to minimize the impact of Interruption Factors by implementing, operating and maintaining a comprehensive Business Continuity Management System, aligned with international best practices ISO 22301:2019, the Central Bank of Bahrain regulations, as applicable.

A full risk assessment of the BisB’s processes and activities, combined with detailed business impact analysis, shall be in charge of identifying operational, financial, reputational and regulatory impacts and defining the Bank’s response to such impacts. For critical activities, the Bank aims to recover business operations within the identified Recovery Time Objective (RTO). To achieve this, we apply several controls, measures and risk mitigations to minimize the impact and likelihood of threats affecting our staff, customers, facilities, IT systems, and critical suppliers.

Our business continuity plans are tested on an ongoing basis, to ensure their suitability and accessibility. We also conduct an annual full simulation of a high-risk scenario to enhance our incident response capabilities, update our plans and further optimize our strategies. Our framework is subject to rigorous independent reviews and audits by qualified auditors.

Our people are the most important asset to us, and we strive to provide them with the right level of training, awareness and learning opportunities to tackle any incident that may interrupt our services and to achieve the optimum level of resilience.